

NEEDS ASSESSMENT

A Mixed-Methods, Triangulated Approach (+/- 1300 Participants)

Qualitative Techniques:

- Site Evaluations
- Interviews, Focus Groups (20)
- Steering Committee (30)
- Public Workshops (50)

Quantitative Techniques:

- Statistically-Representative Survey - 400
- On-line Survey – 831 (Community, Seniors, Program Users)
- Level-of-Service Analysis, Benchmarking

