Final Report

Landowner Complaints to Nutrien-White Springs

Nutrien–White Springs Annual Operating and Progress Reports indicate that there were resolved and unresolved landowner complaints for the period of 2018 through 2022 (Table 3).

Table 3 – Summary of Landowner Complaints as Reported by Nutrien-White Springs	
Year	Landowner complaints
2018	There was one landowner issue, which was in the final stages of resolution. Nutrien Response (as of December 2022): • Pending • Landowner made accusations of flooding. This matter is in pending litigation.
2019	There were three landowner issues, two of which were resolved, and one was pending. Nutrien Response (as of December 2022): Resolved Individual complained about bad water in well. Nutrien were nowhere near their property but addressed the issue. Nutrien is unaware of the details of the second resolved issue. Unresolved Landowner issue from 2018 carried into 2019, with a claim that there was damage to mobile home foundation from flooding. This matter is in pending litigation.
2020	There were four landowner issues, three of which were resolved, and one was pending. Nutrien Response (as of December 2022): Resolved Landowner claimed Nutrien was flooding property, however surveys done in 2019 show that landowners land is 6 ft higher than ours. Landowners has filed complaints with the county directly. We are unaware of details of 2 of the resolved issues. Unresolved Landowner claimed Nutrien was flooding property and preventing accessibility. Issue was not resolved and has been an ongoing conversation with company and landowner to identify resolution.
2021	There was one unresolved landowner issue. Nutrien is working with claimant to resolve the issue. Nutrien Response (as of December 2022): • Unresolved • Landowner claims of flooding and access issues unresolved from 2020. Working directly with landowner to resolve, landowner has outlined their complaints and provided document to Nutrien as of 12/13/2022.
2022	Nutrien will report on 2022 Annual Operating and Progress Reports to the Board of County Commissioners in 2023.

LHC's independent review of Nutrien permits is presented in the next section of this report (5.0 Independent Review of Permits).

