

pretreatment standard or requirement, or that the user's past violations are likely to recur, the director of utilities may issue an order to the user directing it to cease and desist all such violations and directing the user to: (1) Immediately comply with all requirements; and (2) Take such appropriate remedial or preventative action as may be needed to properly address a continuing or threatened violation, including halting operations and/or terminating the discharge. Any cease-and-desist order issued will be delivered to the industrial user by registered or certified mail, return receipt requested.

Administrative fines.

When the director of utilities finds that a user has violated or continues to violate any provision of the sewer use ordinance, a wastewater discharge permit or order issued under the sewer use ordinance or any other pretreatment standard or requirement, the director of utilities may fine such user in an amount not to exceed \$100.00. Such fines shall be assessed on a per violation, per day basis. In the case of monthly or other long-term average discharge limits, fines shall be assessed for each day during the period of violation. If the Director of Utilities issues an administrative fine, notification of the fine will be delivered to the industrial user by registered or certified mail, return receipt requested. Users desiring to dispute such fines must file a written request for the Director of Utilities to reconsider the fine along with full payment of the fine amount within 30 days of being notified of the fine. Additional information concerning this action is included in the Enforcement Response Plan.

Emergency suspensions.

The director of utilities or his designated representative may immediately suspend a user's discharge, after informal notice to the user, whenever such suspension is necessary to stop an actual or threatened discharge which reasonably appears to present or cause an imminent or substantial endangerment to the health or welfare of persons. The director or his representative may also immediately suspend a user's discharge, after notice and opportunity to respond, that threatens to interfere with the operation of the POTW, or which presents, or may present, an endangerment to the environment. An emergency suspension is an action taken to immediately stop a discharge and will be delivered either in person or by telephone.

Termination of service.

The city may terminate water and waste disposal service and disconnect the user from the system when:

(1) A government agency informs the city that the effluent from the wastewater treatment plant is no longer of a quality permitted for discharge to a watercourse, and it is found that the customer is delivering wastewater to the city's system that cannot be sufficiently treated or requires treatment that is not provided by the city as normal domestic treatment.

(2) The user:

- a. Discharges industrial wastewater that is in violation of the permit issued by the city.
- b. Discharges wastewater which has a deleterious effect upon the city's sewer system.
- c. Discharges wastewater at an uncontrolled, variable rate in sufficient quantity to cause imbalance in the wastewater treatment system.