

2.2 Incident Command System (ICS) Roles

In a major disaster, emergency or terrorist act, the ER Lead may need to initiate and/or defer to an Incident Command System (ICS). ICS is the model tool for coordinating the response efforts of several agencies as they work an emergency response. If another agency takes over command in an ICS situation, the ER Lead and water system personnel remain in charge of all water system repairs and operations and coordinate with EOC

2.3 Communication

Communication during an incident is critical to relay information to employees, response partners and critical customers about potential risks to health, infrastructure, and the environment.

2.3.1 Internal Communication

List all utility emergency response team members, their response role, title and contact information.

Utilities Emergency Response/Damage Assessment Team Contact List

Name	Role/Title	Cell Phone	Alternate Phone	Email
Jason Barnes	ER Lead, Interim, Utilities Director	Cell (229) 251-1794	(229) 259-3592	jbarnes@valdostacity.com
Jason Barnes	Alternate ER Lead Asst. Utilities Director	Cell (229) 251-1794	(229) 259-3592	jbarnes@valdostacity.com
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Kenneth Lowe	Mud Creek WPCP Operations/Supt.	(229) 977-6061	(229) 333-1855	klowe@valdostacity.com
Max Ahner	Mud Creek WPCP Operations/Asst. Supt.	(229) 561-3512	(229) 333-1855	mahner@valdostacity.com
Ricky Cornelius	Withlacoochee WPCP Operations/Supt.	(229) 292-0842	(229) 333-1857	wcornelius@valdostacity.com
Joseph Duval	Withlacoochee WPCP Operations/Asst. Supt.	(229) 232-9332	(229) 333-1857	jduval@valdostacity.com
Sheldon Irvin	Distribution/Collections System, Supt. Central Lines	(229) 460-6201	(229) 259-3592	sirvin@valdostacity.com
Leo Warner	Distribution/Collections System, Asst. Supt. Central Lines	(229) 251-0251	(229) 259-3592	lwarner@valdostacity.com
Randy Jones	WTP/WPCP Maintenance, CMMS Supt.	(229) 251-0761	(229) 259-3592	rjones@valdostacity.com
Joseph Gangler	Spills/Contamination Environmental Mgr.	(229) 251-6528	(229) 259-3592	jgangler@valdostacity.com
John Piper	Wastewater System/ Water Distribution locations/mapping GIS Coordinator	(229) 251-2239	(229) 259-3592	jpiper@valdostacity.com