

Notification of violation.

When the director of utilities or his designated representative finds that a user has violated or continues to violate any provision of the sewer use ordinance, a wastewater discharge permit, or order issued under the sewer use ordinance, or any other pretreatment standard or requirement, the director or his representative may serve upon that user a written notice of violation. A written notice of violation is a formal letter and will be delivered to the industrial user through U.S. mail. A written notice of violation will require the industrial user to respond with an explanation of the violation and a plan for the satisfactory correction and prevention thereof. Both the notice of violation and the industrial user's response will be placed in the respective industrial user file.

Consent orders.

The director of utilities may enter consent orders, assurance of voluntary compliance, or other similar documents establishing an agreement with any user responsible for noncompliance. Such documents will include specific action to be taken by the user to correct the noncompliance within a time specified by the document. Once agreed upon, a consent order will be signed by authorized representatives of both parties and will be delivered to the industrial user through U. S. mail.

Show cause hearing.

The city may order a user which has violated, or continues to violate, any provision of the sewer use ordinance a wastewater discharge permit or order issued under the sewer use ordinance or any other pretreatment standard or requirement, to appear before the director of utilities and show cause why the proposed enforcement action should not be taken. Notice shall be served on the user specifying the time and place for the meeting, the proposed enforcement action, the reasons for such action, and a request that the user show cause why the proposed enforcement action should not be taken. The notice of the meeting shall be served personally or by registered or certified mail (return receipt requested) at least ten days prior to the hearing. Such notice may be served on any authorized representative of the user. At any show cause hearing held pursuant to the sewer use ordinance, testimony must be under oath and recorded stenographically. The transcript will be placed in the appropriate industrial user file and will be made available to any member of the public or any party to the hearing upon payment of the usual charges. The show cause hearing procedure is documented in the Enforcement Response Plan.

Administrative compliance orders.

When the city finds that a user has violated, or continues to violate, any provision of the sewer use ordinance a wastewater discharge permit or order issued under the sewer use ordinance, or any other pretreatment standard or requirement, the director of utilities may issue an order to the user responsible for the discharge directing that the user come into compliance within a specified time. Any administrative compliance order will be delivered to the industrial user by registered or certified mail, return receipt requested.

Cease and desist orders.

When the city finds that a user has violated, or continues to violate, any provision of the sewer use ordinance, a wastewater discharge permit or order issued under the sewer use ordinance, or any other