

2.0 RESILIENCE STRATEGIES

This section contains strategies and resources to improve the resilience of the system, including the physical security and cybersecurity of the system.

2.1 Emergency Response Roles

In an emergency, system personnel should know where to report, to whom they report, and what their responsibilities are during an emergency response. A Chain of Command establishes lines of authority that preserve order and prevent confusion. The chain-of-command document is another essential part of an ERP. Check this document at least quarterly to confirm the accuracy of personnel and phone numbers. (See contact information in Section 1.3.1 Internal Communication)

Utilities Designated Emergency Response Personnel

Name/Title	Emergency Response Role	Responsibilities
Utilities Director	Emergency Response (ER) Lead	Responsible for all incident response activities, including developing strategies and tactics and ordering and releasing resources.
Asst. Utilities Director	Alternate ER Lead	Perform duties as assigned by ER Lead; assumes duties listed above when ER Lead is not available.
Jason Barnes, WTP Superintendent	Response/Damage Assessment Team	Valdosta WTP operations during emergency
Philip Walker, Asst. WTP Superintendent	Response/Damage Assessment Team	Valdosta WTP operations during emergency
Ken Lowe, Mud Creek WPCP Superintendent	Response/Damage Assessment Team	Mud Creek WPCP operations during emergency
Max Ahner, Mud Creek WPCP Asst. Supt.	Response/Damage Assessment Team	Mud Creek WPCP operations during emergency
William Cornelius, Withlacoochee WPCP Superintendent	Response/Damage Assessment Team	Withlacoochee WPCP operations during emergency
Joseph Duval, Withlacoochee WPCP Asst. Supt.	Response/Damage Assessment Team	Withlacoochee WPCP operations during emergency
Sheldon Irvin, Central Lines Supt.	Response/Damage Assessment Team	Distribution and Collection System repair/maintenance during emergency
Leo Warner, Asst. Central Lines Supt.	Response/Damage Assessment Team	Distribution and Collection System repair/maintenance during emergency
Randy Jones, Supt. Central Maintenance	Response/Damage Assessment Team	Supervise maintenance/repair during emergency at WTP, WPCP or Lift Stations
Riley Black, Asst. Supt. Central Maintenance	Response/Damage Assessment Team	Supervise maintenance/repair during emergency at WTP, WPCP or Lift Stations
Joseph Gangler, Environmental Mgr.	Response/Damage Assessment Team	Manage environmental concerns, (spills/overflows) during emergency
John Piper, GIS Coordinator	Response/Damage Assessment Team	Assist with locating and mapping during emergency
Shuntel Ward, Utilities Admin Coordinator	Response/Damage Assessment Team	Manage, direct clerical and administrative duties and coordinate general administration of Utilities Department during emergency.