

WPCP Cybersecurity

| Item | Description |
|--------------------------|---|
| Disconnect procedure | The single thing that employees can do as far as SCADA/OT at the plant level is concerned is go "Zero Tunnel". To go "Zero Tunnel" you would simply need to unplug the city network from the back of your CISCO ISR4321 Router at the Admin building, and at the WPCP. This would accomplish isolation or, if the threat is local, containment. |
| Notification | <ul style="list-style-type: none"> • Contact SCADA contractor: EMC, Inc. • Contact IT contractor: VC3 • Report the cyber incident as required to law enforcement and regulatory agencies, (EPD). |
| Assess procedure | Assess any damage to utility systems and equipment, along with disruptions to utility operations. |
| Implementation processes | Execute the utility ERP as needed, including notification of utility personnel, actions to restore operations of mission critical processes (e.g., switch to manual operation if necessary), and public notification (if required) |
| Documentation | Document key information on the incident, including any suspicious calls, emails, or messages before or during the incident, damage to utility systems, and steps taken in response to the incident (including dates and times). |
| Operational Security | <ul style="list-style-type: none"> • Strong password policy - require passphrases (See SCADA Password Policy) • Delete/disable accounts of employees no longer with the company • Maintain updated computer software and protection agreements |
| Physical Security | Access to WPCP Operations Building secure by locked front door. Entry into WPCP by card access. Server room at WPCP locked. Server room located at Utilities Building locked. |

WWTP Power Loss

| Item | Description |
|-----------------------------|---|
| Backup power systems | WPCP has diesel generator, (1750 kW each), generator will provide electrical power for entire treatment plant. |
| Power Utility-Georgia Power | With a loss of power to WPCP, Georgia Power representative contacted for information concerning power outage, length of power outage, coordination in restoration of power. |
| Fuel plan | Diesel Storage: one (1) 2000 gal. tanks. Two and half days (2.5) days operation with full storage tank. |
| Maintenance plan | Generator exercised on a weekly plan. Diesel fuel treated as needed. |
| Other | |

Emergency Alternate Drinking Water Supplies*

| Item | Description |
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| Bottled water | Provider name: Nestle Waters Phone: (850) 971-2763 1306 NE Ivy Dr, Lee, FL 32059 |