

### 3.2 Incident-Specific Response Procedures

Below are Incident-Specific Response Procedures (ISRPs), specialized procedures tailored to an incident type.

Emergency Event:	<b>WW-1: SEWER MAIN BLOCKAGE</b>
Emergency Trigger:	<ul style="list-style-type: none"> <li>• Loss of flow to WPCP</li> <li>• Visible evidence of leaking wastewater/spill</li> <li>• Public complaint</li> </ul>
Risks:	<ul style="list-style-type: none"> <li>• Environmental / Property Damage</li> <li>• Possible Sanitary Sewer Overflow/Spill</li> <li>• Potential contamination</li> </ul>

#### Actions Required:

- Investigate extent and cause of blockage
- Isolate blockage
- Contain wastewater discharge. (Vacuum Truck). If necessary, use by-pass pumping (Refer to SOP Procedures for SSO's)
- Make necessary repairs utilizing approved methods and procedures (Refer to SOP Procedures for SSO's)
- If blockage results in sewage overflow/spill, follow procedures in SOP: Emergency Response to Sanitary Sewer Overflow/Spill

#### Internal Contacts:

- Utilities Director (ER Lead)
- Asst. Utilities Director (Alternate ER Lead)
- Environmental Manager
- Central Warehouse
- City Engineer
- City Manager/Asst. City Manager

#### External Contacts:

Environmental Protection Division (EPD)  
Affected Customers

#### Follow Up Actions Required:

- Update maintenance records with details of the sewer blockage
- Written report
- Written report to EPD, if required